

STORE RETURN POLICY

Fanwerks and Lighting, Inc. allows product and merchandise returns for a period of **30 DAYS** from the date of purchase, from the original purchaser. All merchandise, fixtures, or other items must be in the original packaging, and the original purchase receipt must be accompanied.

Any electrical devices, light fixtures, ceiling fans, dimmers or other devices that are hardwired may not be returned once installed. In the event that an item(s) are defective, or not working properly, the customer may bring the item back to Fanwerks and Lighting with the original receipt and packaging for a warranty claim to be filed with the factory. A refund will not be issued.

Any purchased items stored by Fanwerks and Lighting beyond 30 days are canceled or returned subject to a restocking fee of up to 35% depending on the restocking fee issued by the manufacturer and return freight costs. A minimum fee of 5% will apply to any refund for a credit card purchase in addition to restock fees.

Special order selections (including furniture) and custom order items may not be canceled or returned.

If you find the item goes on sale at Fanwerks and Lighting within a 30 day period from the original date of purchase, you may bring in your original receipt for a refund of the difference between the sales price and the original purchase price. Special negotiated large volume pricing and internet IMAP Holidays are exempt and will not apply.

Any glass, crystal, fan blades, or parts of a fixture or fan that are damaged by others during installation or transport by others will not be covered. Fanwerks and Lighting recommends professional installation by a licensed professional. Professional installation services are offered by Fanwerks and Lighting to a preferred electrical contractor, see your design professional for more details.

In a circumstance where the original receipt can not be located, a store employee may attempt to locate the original purchase. Buyer or persons returning must present valid photo identification such as a valid drivers license.

By signing below, the below listed buyer acknowledges they have received a copy of the return policy, and acknowledge and agree to all sections within.

Name: _____

Date: _____

Address: _____

Phone: _____

Signature: _____